

FORTUNE
置富產業信託 REIT

Stock Code: 778

Environmental, Social And
Governance Report
2019



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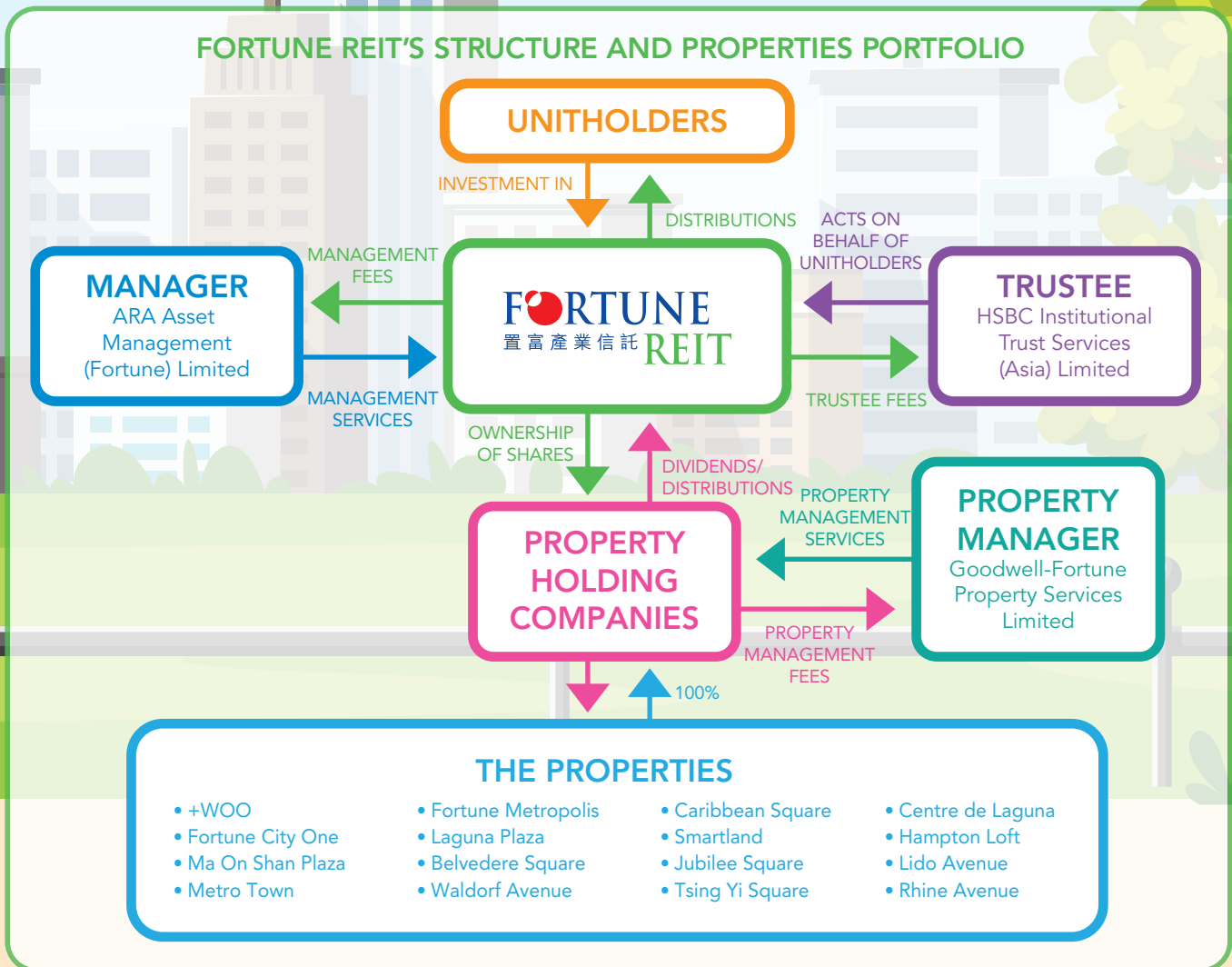


About Fortune REIT

Established in 2003, Fortune Real Estate Investment Trust (“**Fortune REIT**”) is a real estate investment trust constituted by a trust deed (as amended, supplemented or otherwise modified from time to time). It is the first REIT to hold assets in Hong Kong and is currently listed on the Main Board of The Stock Exchange of Hong Kong Limited (the “**SEHK**”). It holds a portfolio of 16 private housing estate retail properties in Hong Kong, comprising 3.0 million square feet (“**sq.ft.**”) of retail space and 2,713 car parking spaces.

Fortune REIT is managed by ARA Asset Management (Fortune) Limited (the “**Manager**”), a wholly-owned subsidiary of ARA Asset Management Limited (“**ARA**”), a leading APAC real assets fund manager with a global reach. The Manager strives to deliver regular and stable returns to Fortune REIT’s unitholders through proactive management of Fortune REIT’s portfolio of assets and acquiring properties that generate long-term benefits to unitholders. HSBC Institutional Trust Services (Asia) Limited is the trustee of Fortune REIT (the “**Trustee**”).

FORTUNE REIT’S STRUCTURE AND PROPERTIES PORTFOLIO



Value Creation



[^] Referring to employees of the Manager

We aim to provide a respectful, safe and healthy work environment for employees and enable them to reach their full potential

- Conducted an employee satisfaction survey and implemented changes for improvement (such as flexible workhours) [PP.14](#)
- Provided an average of 29 hours of training (per employee), including sessions on sustainability and anti-corruption provided by external partners [PP.19, 24](#)

Value Creation

Fortune REIT's motto "Our Care, Your Fortune" underpins the Manager's belief in giving back to the community. Fortune REIT is committed to creating value for its stakeholders by enriching the communities where it operates and empowering the lives of its stakeholders. This summary illustrates the sharing of value generated by Fortune REIT with its main stakeholders.



We promise to create a quality retail environment in line with the rising expectations of tenants and visitors

- Carried out asset enhancement initiatives to improve customer experience and enhance facilities [PP.9, 26, 31](#)
- Conducted tenant satisfaction surveys and identified areas for improvement [PP.25](#)
- Implemented an asset-level policy and rolled out various initiatives to ensure the safety of our tenants and visitors [PP.25](#)

We work closely with our partners to ensure best practices are followed

- Invited property manager and key contractors to a focus group discussion for identifying behavioural change at all levels [PP.14](#)
- Included ESG-specific requirements in the contractor declaration form as part of the tender process to manage ESG risks in the supply chain [PP.11](#)



We seek to create a sense of shared space that benefits diverse community groups and activities through sustainable development and community investment

- Invested in different areas including environmental protection and social betterment [PP.26](#)
- Co-organised and/or participated in a range of community events and clocked in more than 410 hours during the Reporting Year [PP.26](#)
- Dedicated space to support over 110 community engagement activities [PP.26](#)



About This Report

Reporting Year and Scope

This is Fortune REIT's fourth Environmental, Social and Governance Report (the "**Report**") which outlines its sustainability performance for the financial year from 1 January to 31 December 2019 (the "**Reporting Year**"). The scope of this Report includes the sustainability performance of 16 private housing estate retail properties ("**Fortune Malls**") owned by Fortune REIT and the Manager's office. For details, please refer to the table below.

Property	Number of Car Parking Lots	Gross Rentable Area (Sq. ft.)
Fortune City One	653	414,469
+WOO (formerly known as "Fortune Kingswood")	622	665,244
Ma On Shan Plaza	290	310,084
Metro Town	74	180,822
Fortune Metropolis	179	332,168
Laguna Plaza	150	163,203
Belvedere Square	329	276,862
Caribbean Square	117	63,018
Jubilee Square	97	170,616
Smartland	67	123,544
Hampton Loft	35	74,734
Waldorf Avenue	73	80,842
Tsing Yi Square	27	78,836
Centre de Laguna	–	43,000
Lido Avenue	–	9,836
Rhine Avenue	–	14,604
Total	2,713	3,001,882

Reporting Standards and Principles

This Report satisfies the "comply or explain" provisions as well as certain "recommended disclosures" of the Environmental, Social and Governance Reporting Guide (the "**ESG Reporting Guide**") under Appendix 27 of the Rules Governing the Listing of Securities on the SEHK. In addition, this Report is prepared with reference to the Global Reporting Initiative ("**GRI**") Standards.

In preparation of the Report, Fortune REIT adheres to the reporting principles of materiality, quantitative, balance and consistency.

Principle	Fortune REIT's Response
Materiality	The content of this Report follows a pathway from identification of material environmental and social issues to validation of the information reported.
Quantitative	Key performance indicators are presented in quantitative terms whenever feasible.
Balance	The Report provides stakeholders with an unbiased picture of Fortune REIT's achievements and challenges it faces.
Consistency	Fortune REIT employs consistent measurement methodology to allow for the meaningful comparison of ESG data over time.

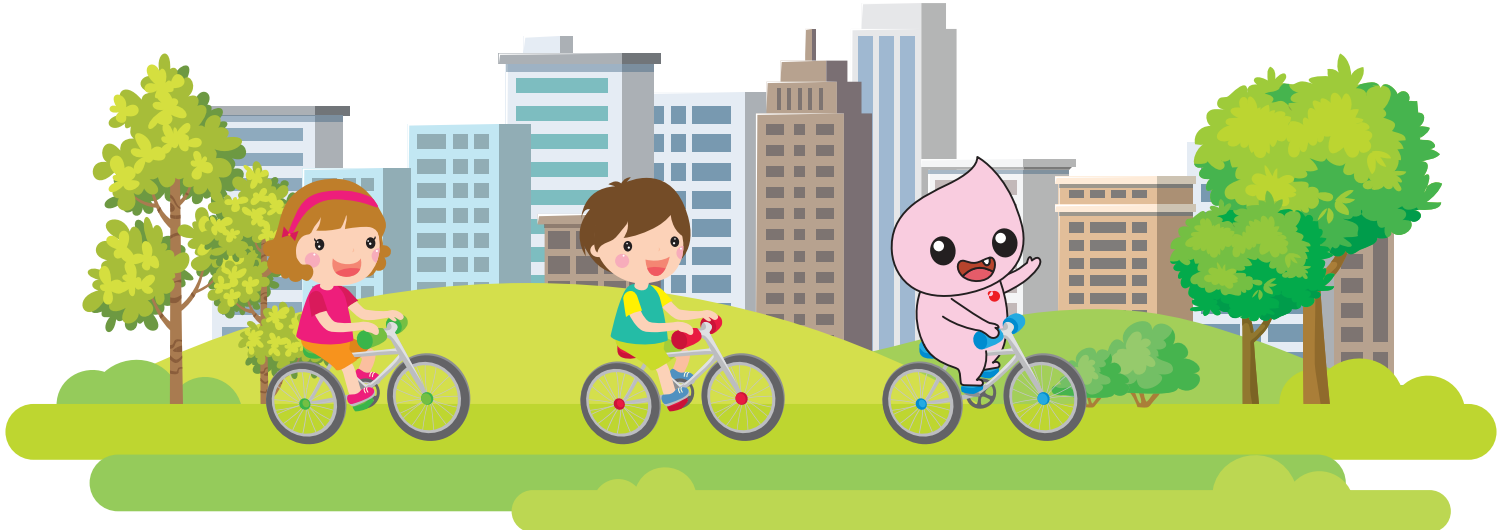
Report Assurance

Fortune REIT has established internal controls and a formal review process to ensure that any information presented in the Report is as accurate and reliable as possible. With the assistance of the Sustainability Committee, the Board of Directors (the "Board") of the Manager has reviewed and approved the Report.

This year, Fortune REIT appointed the British Standards Institution ("BSI") to provide independent assurance of the Report and the environmental data (including energy, water, greenhouse gas emissions and waste management) in accordance with the ESG Reporting Guide. The assurance, the scope of work and conclusions can be found in the Independent Assurance Opinion Statement on pages 33-35.

Feedback Mechanism

The Report is available in both Chinese and English on Fortune REIT's website (www.fortunereit.com) and the website of the SEHK. Fortune REIT values feedback and comments from stakeholders. Stakeholders are welcome to share their views with Fortune REIT via enquiries@fortunereit.com to help define and strengthen Fortune REIT's future sustainability strategy.



Message From The CEO

We take pride to position Fortune REIT as a responsible corporate citizen serving local communities which is receptive to their needs and enhancing the dynamics of how people live and shop.

Chiu Yu, Justina
Chief Executive Officer





2019 was a fruitful year for Fortune REIT on the sustainability front. As a business operating 16 private housing estate retail properties in Hong Kong, we are committed to serving the communities and meeting the needs of different stakeholders by bringing value to the table. We remain committed to reducing our environmental footprint and believe that doing business sustainably ensures longevity and creates long-term value for Fortune REIT.

Guided by Fortune REIT's ESG-related policies, sustainability is one of the key considerations in our business and has been integrated into our broader risk management procedures and policies. I am pleased to share that we are continuously making improvements in our strategic actions for sustainability. In 2017 and 2018, we identified internal and external stakeholders, invited them to focus group discussions and listened to their opinions on how we can improve. In 2019, we responded to our stakeholders' feedback. Going forward, we will strive to meet our sustainability objectives and continue to address the on-going issues and concerns raised while we work to build lasting relationships with our stakeholders.

We believe that our business relies on strong social fabric. We take pride to position Fortune REIT as a responsible corporate citizen serving local communities which is receptive to their needs and enhancing the dynamics of how people live and shop.

One of our key milestones for 2019 was the completion of asset enhancement initiatives at +WOO Phase 1. This leading mall in Tin Shui Wai is now equipped with enhanced facilities and repositioned under the new "+WOO" brand, offering our shoppers a rejuvenated shopping experience. With an area of more than 600,000 sq.ft., +WOO is the largest shopping center in Tin Shui Wai. It offers more than 200 shops and restaurants, including the only cinema and the largest supermarket in the Tin Shui Wai area.

As a prominent property brand, we recognise our influence towards creating a positive impact by developing and fostering community bonding. Fortune REIT provides shopping and entertainment destinations where members of the community can come together and interact. This year, we supported activities that ensure holistic development in society including "Sounds Great Charity Concert", "The Community Chest" and "Orbis". In addition, we also shared our resources with the community by supporting educational programmes such as the VTC Design Education Fund.

Meanwhile, the Manager is conscious that the frequency of extreme weather is increasing, which will impact our business operations. Recognising the possible impact of extreme weather on infrastructure and human security, Fortune REIT has formalised the Climate/Climate Change Adaptation Policy and put in place mitigation controls as part of its risk management effort. Sustainability is a continuous journey. As the Manager continues to improve its implementation of environmental, social and governance practices, I wish to thank our dedicated team of employees, as well as our stakeholders for working hand-in-hand with us as we integrate sustainability into the way we do business.

Chiu Yu, Justina
Chief Executive Officer

ARA Asset Management (Fortune) Limited
as Manager of Fortune REIT

Sustainable Business

Sustainability Governance

At Fortune REIT, the Board has the fundamental responsibility to provide oversight and accountability of ESG strategy and reporting, with the assistance of the Sustainability Committee chaired by the Chief Executive Officer.

Following the guidance and objectives set by the Board, the Sustainability Committee undertakes coordinated action towards sustainability and is responsible for identifying and prioritising sustainability issues that lay a foundation in setting the direction of Fortune REIT's sustainability journey.



Both sustainability risks and opportunities are considered during the process. The Sustainability Committee also assists the Board in measuring and reporting ESG performance and reports to the Board on sustainability issues, actions and initiatives.

During the Reporting Year, the Sustainability Committee conducted four meetings to review material issues of different aspects at both strategic and operational levels. To achieve the five-year energy reduction target against the baseline year of 2018, the sustainability committee evaluated and employed various strategies promoting higher energy efficiency at Fortune REIT's properties, in addition to reviewing ESG data and monitoring the effectiveness of improvement works.



The Sustainability Committee focused on the following ESG-related topics:



Environmental Protection

- Conducted progress review towards the five-year target of achieving reduction in energy consumption.
- Examined electricity consumption and proposals of improvement works, including installation of solar panels, and the replacement of chillers and lighting systems with more energy efficient models.
- Analysed water consumption and carried out investigations into any significant increase in water consumption.



Employee Safety

- Reviewed occupational injury cases and implemented improvement measures.
- Discussed and approved installation of a fall arrestor protective system and arranged training sessions for operation workers.



Supply Chain Management

- Discussed, approved and implemented extending the scope of Contractor Declaration to require the declaration of involvement in any ESG-related misconduct, penalties, incidents or accidents in the past 12 months which includes any non-compliance of relevant laws and regulations, including, but not limited to, property rights, human rights, anti-competitive behaviour, violation of anti-trust and anti-monopoly legislation, competition legislation and fair competition.



Customer and Tenant Relationship

- Reviewed the analysis reports of customers' and tenants' feedback.
- Followed up customers' and tenants' feedback.



Governance

- Engaged a third-party consultant to conduct satisfactory survey.
- Engaged a third-party consultant to conduct energy-saving and technical assessment for certain facilities.

CASE

Managing Environment and Social Risks along the Supply Chain

The Manager has extended its commitment to managing environmental and social risks not only to its operations but also along its supply chain. Our supply chain is comprised of a wide range of service providers as well as product suppliers. As part of the tender exercise and risk management, prospective tenderers are required to declare any non-compliance with ESG-related laws and regulations, penalties, incidents or accidents in the past 12 months.

To ensure that Fortune REIT's sustainability strategy is always in line with its business strategy and stakeholders' expectation, stakeholder engagement is carried out regularly for collecting their feedback. Their feedback helps Fortune REIT to review its performance and refine its management approach and strategy towards sustainability. For more details, please refer to "Stakeholder Management" section of this Report.

Sustainability Risk Management

Fortune REIT understands the importance of effective risk management and mitigation in today's increasingly dynamic environment. The Manager also acknowledges its role and responsibility for risk identification, evaluation and management and has in place an internal control system. Risk management plans, which include risks related to environmental, social and governance aspects of the business, are regularly monitored and refined and the results are discussed and reviewed by the Audit Committee, as delegated by the Board, on a semi-annual basis for safeguarding Fortune REIT's assets.

For new acquisitions, the due diligence would include assessment of the vendors' performance on environmental, health and safety matters, including cases of health hazards.

Against the backdrop of public concerns and global climate actions, the Manager examined the levels of residual risks related to environmental, social and governance aspects of the business (including those related to climate change, corruption, customer personal data and occupational safety) and has concluded that the existing controls for such risks were adequate and effective.



CASE

Responding to Sustainability Megatrends

In addition to ensuring the effectiveness of the risk management system, the Manager also keeps abreast of the latest sustainability trends. An independent sustainability consultant has been appointed to assess the megatrends potentially influencing the economy, society and environment in which Fortune REIT operates. By gaining an in-depth understanding of both internal and external challenges, Fortune REIT is equipped and ready to respond to the emerging global and local trends.

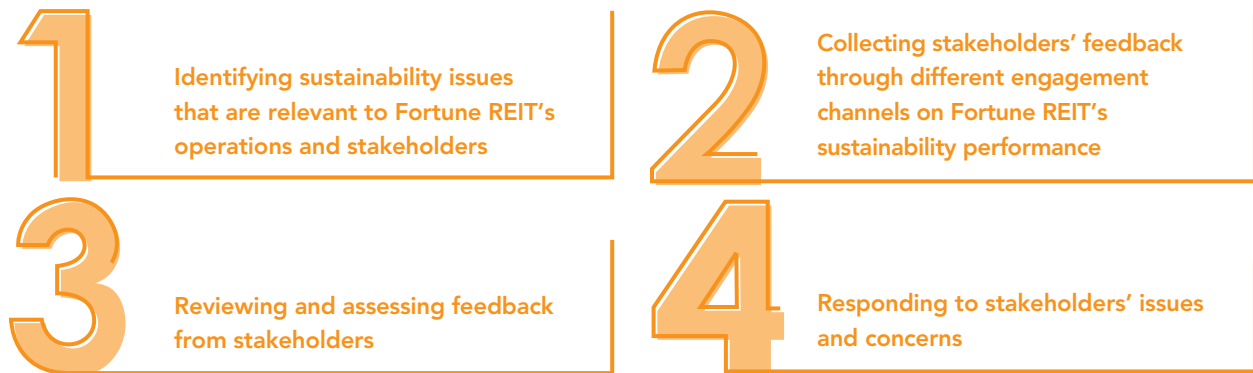
Trend	Sub-trend	Description	Fortune REIT's Response
Environmental Challenges	Urban resilience	Climate resilience measures from government such as economic instruments and regulatory policies are sorely lacking	Working to prepare for extreme weather events and communicating with policy makers on climate mitigation
	Circular economy	Supporting responsible consumption and production practices by integrating waste management concepts into operation	Working to procure products from non-virgin sources, which can be reused, refurbished or recycled
	Rise of environmental certifications and standards	Certification schemes which may impact on property value are increasingly common	Planning to expand green building certification at the asset level
Digitalisation	Online retailing	Online shopping is gaining traction which causes a reduction in sales from brick-and-mortar shops affecting demand for physical retail space	Planning to introduce more customer-experience-based tenants and partner with retail tenants to understand customer technology needs
	Cybersecurity and data privacy	Cybersecurity and data privacy are key overarching risks due to business reliance on digital information	Exploring ways to strengthen the cybersecurity and privacy protection practices
Changing Society and Demographics	Rising inequality	Social problems stemming from unequal distribution of resources may arise	Supporting an inclusive society, by investing in initiatives that aim to improve the wellbeing of disadvantaged groups and inviting more women in the workforce, especially in management
	Population ageing	The ratio of working adults to elderly in the community potentially affects the aggregate consumption pattern and economic performance as a whole	Implementing elderly-friendly initiatives and reviewing retirement policies to adapt to the growth of an ageing population

Stakeholder Management

Stakeholder Response Mechanism

Fortune REIT understands that it is important to listen and address stakeholders' feedback and believes that an effective stakeholder response mechanism brings mutual benefit. The Stakeholder Engagement Policy also outlines Fortune REIT's commitment to engage with its internal and external stakeholders for building and maintaining a positive relationship with communities in which Fortune REIT operates.

A four-step approach is adopted as part of the stakeholder response mechanism:



CASE

Responding to Employees' Feedback

In line with the four-step approach established, the Manager gathers employees' input on a variety of relevant topics significant to them and to Fortune REIT, and actively considers their feedback in creating a better working place.

Occupational Health & Safety

Suggested to modify the air-conditioning system to avoid uneven air distribution and temperature in the office.



Employees' feedback

Inclusive Workplace

Suggested family-friendly practices to enable employees to balance work and family responsibilities.

The Manager has relocated to a new office in April 2019, which is equipped with air-conditioning and lighting zoning for employees to adjust air temperature and lighting to their comfort.



Fortune REIT's responses

Flexible work hours scheme was introduced in June 2019 to enable employees to better arrange their time. In addition, employees can enjoy extended medical insurance coverage to their family members at a special rate.

Materiality Assessment

In order to ensure the relevance of Fortune REIT's material issues during the Reporting Year, an independent consultant was engaged to conduct assessment on numerous potential environmental, social and governance issues that could affect Fortune REIT or its stakeholders.

Process of Materiality Assessment

Phase 1: Preparation

Identifying relevant sustainability issues and key stakeholders

- 30 sustainability issues were identified after reviewing last year's material issues as well as international and local reporting standards.
- Sustainability issues identified through this exercise were classified into five categories: Economy, Environment, Employment and Labour Practices, Operational Practices and Community Investment.
- Key internal and external stakeholder groups were identified.

Phase 2: Identification

Collecting stakeholder feedback

- A series of engagements were conducted including two focus group discussions, a questionnaire survey, and an interview with a management representative.

Phase 3: Assessment

Identifying material sustainability issues

- Stakeholders were invited to rate 30 sustainability issues according to the level of importance to themselves as well as the impact of Fortune REIT's business activities on the economy, environment and society. They also helped identify issues Fortune REIT can bring more positive contributions to sustainability.

Phase 4: Validation

Confirming assessment results

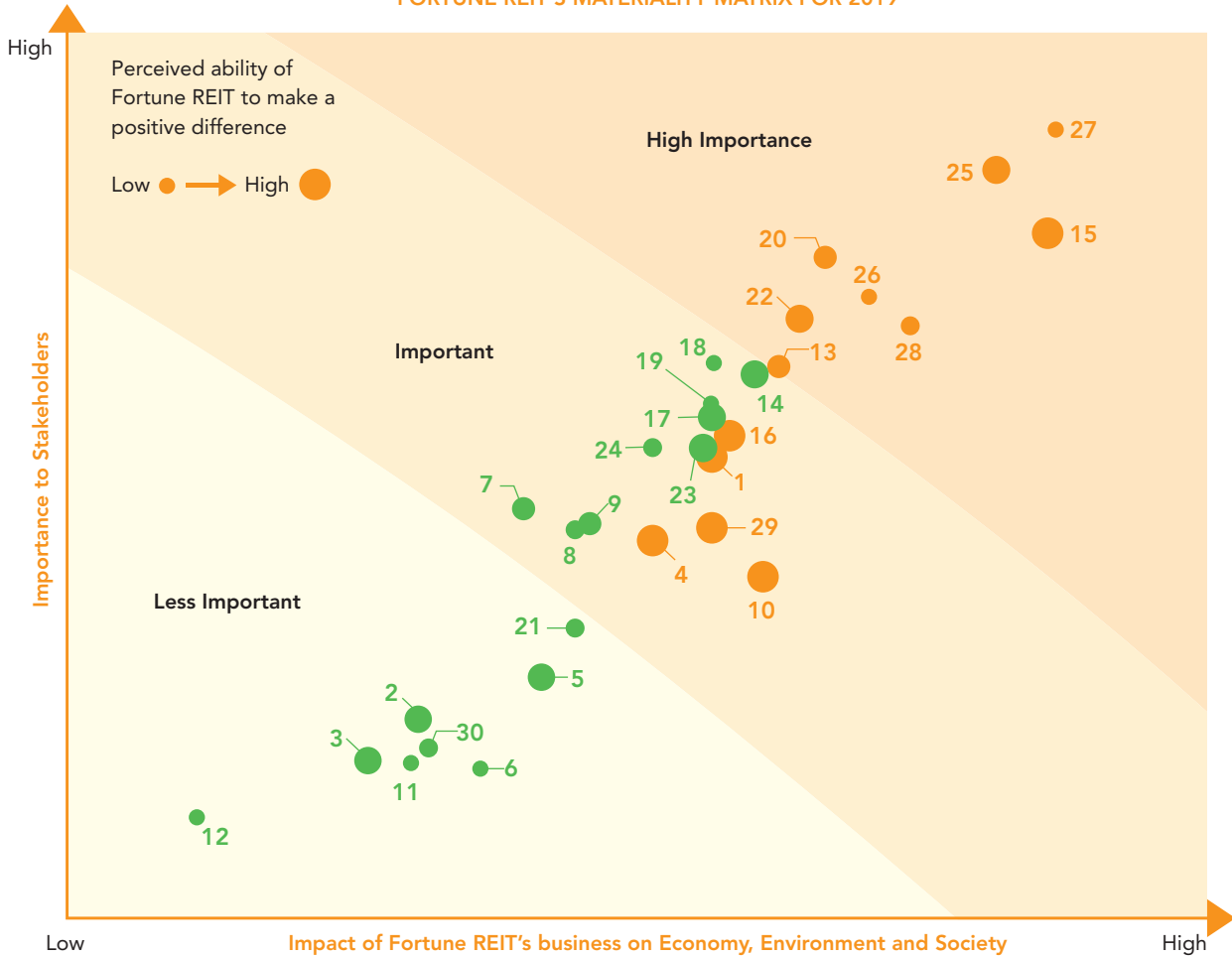
- The results of stakeholder engagement were compiled and submitted to management and the Board for review and approval.
- 13 issues were validated to be material for Fortune REIT.



Stakeholder Management

The materiality assessment for 2019 produced a list of material issues which were identified to be of high importance for both Fortune REIT and its stakeholders. The following table shows the 13 most material issues for 2019 and their corresponding boundaries and Fortune REIT's involvement with the impacts. While most of the material issues remain relevant, two new economic issues were introduced, namely Economic Performance and Market Presence.

FORTUNE REIT'S MATERIALITY MATRIX FOR 2019



- Material sustainability issues
- Other sustainability issues





Material Sustainability Issues	Boundary				Impacts
	Employees [^]	Contractors and Suppliers	Customers	Community	Page number
27 Anti-corruption	V	V			19
25 Customer Privacy	V	V	V		20
15 Safe and Healthy Working Environment	V	V			23
20 Respect for Human Rights	V	V	V		21
28 Prevention of Anti-competitive Practices	V	V	V		20
26 Intellectual Property Rights	V	V			21
22 Customer Health and Safety	V	V	V		25
13 Employment Management System	V	V			23
16 Training and Development	V	V			24
1 Economic Performance	V	V		V	10-13
29 Community Engagement, Impact Assessment and Investment	V	V		V	26-29
10 Use of Resources	V	V		V	30-32
4 Market Presence	V	V		V	20

[^] of the Manager



Stakeholder Management

We proactively engage with our stakeholders to understand their expectations. During the Reporting Year, the Manager commissioned a third-party consultant to conduct focus group discussions with different groups of stakeholders to explore how Fortune REIT can add value to the community.

Stakeholders' Feedback	Fortune REIT's Response	
Raise awareness of waste management		In addition to the provision of waste recycling facilities, Fortune REIT has provided tenants with guidance on waste management.
Improve tenant mix by introducing more local shops	Fortune REIT will continue to provide spaces for local shops providing a wide variety of products and services for our shoppers.	
Increase playground facilities		In addition to the operation of a carousel at Ma On Shan Plaza, Fortune REIT has set up playgrounds for children in the malls. During festive seasons, Fortune REIT would also have decorations, events, displays and workshops installed in our malls for families and kids to enjoy.



Business Ethics

Committed to being a responsible corporate citizen, Fortune REIT is compliant with the law, acts ethically and upholds high standards of business integrity. Policies, processes or protocols that set the tone for better governance have been established.

Corruption Risk Management

Fortune REIT does not condone any acts of corruption, bribery, extortion, fraud and money laundering in the course of business. As stated in its Code of Governance, the Manager has established anti-fraud internal controls for prevention and detection of fraud.

The Manager is also aware that the offering and receiving of gratuities is inherently linked to the issues of conflict of interest or unfair-dealing practices. To ensure the highest standards of conduct in relation to suppliers or customers, employees at all working levels are prohibited from sending gifts or entertaining third parties in the form of offering bribes, gratuities, or other benefits under the Prevention of Bribery Ordinance. It also encourages employees to decline gifts that are excessive in value from any individual or organisation which Fortune REIT has a business relationship with. Gifts valued above a certain amount must be duly declared according to ARA Group's Code of Business Conduct. Other controls such as entertainment reimbursement limits and approval procedures are also outlined in the Employee Handbook.

On top of random audits, job rotations and background checks on employees, the Manager has policies and procedures in place on whistle-blowing as part of its anti-corruption internal controls. The policy states that employees as well as any other persons may raise concerns about any possible improprieties in good faith and without malice to the Audit Committee or the Receiving Officer. It also ensures that all complaints are reported to the Board and whistle-blowers are protected from reprisal or adverse consequences. During the Reporting Year, there were no whistle-blowing complaints received.

CASE

Providing Anti-corruption Training for Directors and Employees

Corruption is one of the inherent risks with high impact because violation with corruption-related regulations may lead to serious consequences including criminal charges and reprimand by government authorities or regulators. Among others, familiarising Directors and employees with all aspects of anti-corruption and helping them identify and mitigate associated risks is integral. During the Reporting Year, the Manager provided anti-corruption training to its Directors and employees.



Anti-competitive Practices

Fortune REIT promotes the fundamental value that all business activities should be carried out in an ethical and fair manner in order to gain trust from business partners, tenants, investors and the public. The Manager is committed to maintaining a free market and complies with the Competition Ordinance. All Directors and employees are required to adhere to guidelines and procedures regarding restrictive agreements with competitors, price fixing, market sharing, bid rigging and exchange of information.

In its supply chain, Fortune REIT strives to provide a level playing field for businesses. Procurement and tenders for major works are carried out in a fair and transparent manner. The tender list consists of qualified and pre-approved companies and is updated and evaluated from time to time. Only companies on the list are invited to tender.

Customer Privacy Protection

Fortune REIT is aware that its business must be well-equipped to handle and protect sensitive personal information relating to customers. By having a proper measure in place to protect customer privacy, Fortune REIT strives to build trust with customers and to avoid breaches of privacy laws.



The Property Manager has been entrusted with the daily operations of the malls. The Property Manager has established a procedure to ensure safe personal data protection and handling. It outlines best practices in data handling such as collection, access, update, security, retention and destruction of data received from customers.



With increasing public concerns about customer privacy, it has been registered as one of issues that possesses high inherent risk. The current measures in place have been reviewed and confirmed effective.



A privacy policy statement or personal information collection statement is provided to customers upon collection of personal data, outlining what information will be collected and how it will be used.



Intellectual Property Rights Protection

Fortune REIT acknowledges that intellectual property is confidential trade information and must always be handled with the utmost care. As stipulated in the Manager’s Information Technology Policy, access to confidential information is restricted to designated employees with approval by management.

Respect for Human Rights

Fortune REIT is committed to respecting human rights and acknowledges its responsibility as a responsible corporate citizen to promote human rights. Supporting policies such as the Child and Forced Labour Policy and the Worker Rights Policy guides fair employment and sets expectations for ethical business conduct.

Guided by these policies, the Manager does not tolerate child or forced labour within its business in any form, including slave labour, prison labour, indentured labour, bonded labour and forced overtime hours. To ensure a responsible supply chain, the Child and Forced Labour Policy also applies to Fortune REIT’s suppliers, contractors and service providers.

The Manager understands that all employees must be treated fairly and with respect. The Diversity and Equal Opportunities Policy has been put in place, with the aim of providing equal opportunities throughout employment and ensuring that employees do not receive less favorable treatment as a result of their disability, gender, sex, sexual orientation, marital status, race, colour, religious convictions, age, nationality or ethnic origin. This policy has been circulated to all employees to ensure that they are informed of the Manager’s stance on respecting human rights.

Compliance Management

Compliance with all laws and regulations is the fundamental requirement and a matter of top priority for Fortune REIT. The Manager has implemented policies, guidelines and practices to ensure that Fortune REIT’s operations uphold the highest standards of accountability and business integrity.

Aspects	Related Laws and Regulations with Significant Impact
Emissions (relating to air and greenhouse gas emissions, water discharges and waste generation)	Environmental laws and regulations, such as the Air Pollution Ordinance, the Water Pollution Control Ordinance and the Waste Disposal Ordinance
Employment (relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, child and forced labour)	Laws and regulations related to employment and labour practices, such as the Employment Ordinance
Health and Safety (relating to occupational health and safety)	Laws and regulations such as the Occupational Safety and Health Ordinance

Aspects	Related Laws and Regulations with Significant Impact
Product Responsibility (relating to customer health and safety, advertising, labelling and privacy matters)	Laws and regulations related to product and services responsibility, such as the Personal Data (Privacy) Ordinance
Anti-corruption (relating to bribery, extortion, fraud and money laundering)	Laws and regulations such as the Prevention of Bribery Ordinance
Anti-competition (relating to anti-competitive behaviour, anti-trust, and monopolistic practices)	Laws and regulations such as the Competition Ordinance (Cap. 619)

The impact of non-compliance with the related laws and regulations may lead to repercussions such as enforcement actions by regulators, fines and/or penalties. Fortune REIT and/or the Manager have adhered to the relevant laws and regulations that have a significant impact, including Employment Ordinance, Personal Data (Privacy) Ordinance, Minimum Wage Ordinance, Occupational Health and Safety Ordinance, and Competition Ordinance and there was no incidence of non-compliance of the relevant laws and regulations on Fortune REIT during the Reporting Year.

The Board has established a framework for the management of Fortune REIT and the Manager, including a system of internal controls and business risk management processes. The Board, through the Audit Committee, reviews the adequacy and effectiveness of the Manager's and Fortune REIT's internal controls. Further, the internal auditor of Fortune REIT conducts audits to review the risk management framework and processes and assesses the effectiveness of the internal controls system in Fortune REIT, including key financial, operational and compliance controls.



Workplace

A robust, talented and engaged workforce is the core pillar of business growth and contribution to sustainability. Both Fortune REIT and the Manager are committed to cultivating a safe, fair, diverse and empowering work environment where employees are respected and nurtured.

Occupational Health and Safety

Occupational safety is ingrained into Fortune REIT's corporate culture. The Manager has adopted a safety management system with a set of policies and procedures applicable across all operations under Fortune REIT. For example, the Occupational Safety Policy states its commitment to providing employees with a healthy and safe workplace, and ensuring that the operations comply with the relevant occupational health and safety regulations. During the Reporting Year, there were no work-related injuries or fatalities for the Manager and Fortune REIT.

Furthermore, there are a set of rules governing good practices of contractors when carrying out contractual works at sites. The Property Manager is required to establish a health and safety management system based on the internationally recognised OHSAS 18001 or ISO 45001 Standard. Along with this, the Health, Safety and Environment Committee has been established to ensure safety measures are effectively put in place. On top of daily monitoring and inspection, committee members are responsible for carrying out preventive measures at the asset level, including conducting periodical review on safety measures and providing safety training to all employees.

Employment Management

Fortune REIT strives to instill its core values and principles of fairness, equal opportunity and diversity in its work culture.

The Manager has in place employment-related policies that have been communicated to all employees through the Employee Handbook. It defines clearly employment-related matters to protect the rights of the employer and the employees, including terms and conditions of employment, overseas travel policy, employee benefits, training and development, professional conduct and discipline, communication and cessation of employment.

Fortune REIT takes employees' concerns to heart. During the Reporting Year, the Manager gathered employees' inputs on a variety of topics relevant and significant to them and Fortune REIT through conducting an employee satisfaction survey, and has responded to employees' feedback.



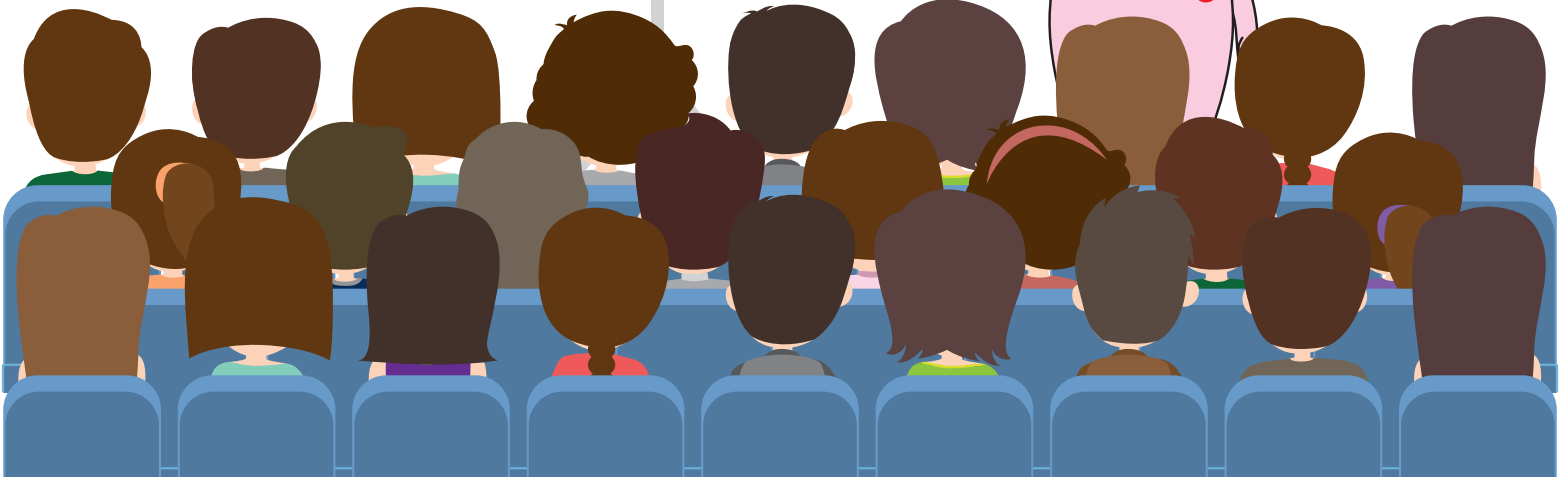
Training and Development

Along with the Employee Handbook, Fortune REIT has put in place the Employee Performance and Career Development Policy, in which it is committed to bringing the right expertise to the table. Sharing the same goal, the Manager conducts the learning needs analysis annually to identify and bridge the gaps between the required and current level of skills and expertise.

In addition to the provision of in-house training, employees of the Manager are encouraged to attend conferences and seminars organised by external professionals to update their skill set and knowledge, or to enhance their business networking. The Manager also provides eligible employees with subsidies for attending work-related courses and academic programmes.

In the Reporting Year, all employees of the Manager attended training programmes to further their professional and personal growth. Employee clocked an average of 29 training hours, compared to 22.5 hours in 2018. In addition, training on a wide range of sustainability topics were organized for employees from different departments, in which participants discussed how Fortune REIT could positively contribute to the community. To provide employees with greater accessibility to training opportunities, the Manager has in place an e-training system so that employees can undertake training applications online, at their convenience.

The Manager also values the career planning and development of each employee, and has a formal performance appraisal procedure on evaluating employees' performance, recognising their achievements and identifying areas for improvement. During the Reporting Year, all employees took part in the exercise which ensures that employee development and performance improvement are in line with business priorities and individual needs.



Fortune REIT treasures opportunities to positively influence community development. As a business operating 16 private housing estate retail properties in Hong Kong, Fortune REIT is committed to serving the local communities by responding to the needs of different stakeholders.

Customer Health and Safety

Fortune REIT upholds high standards of health and safety for its tenants and shoppers.

At the corporate level, Fortune REIT invests in properties with good standing and reputable record. As stated in the Asset Level Safety Policy, the Manager engages independent consultants to carry out due diligence including matters related to environmental quality and building safety.

At the asset level, the Manager works hand-in-hand with the Property Manager to ensure that the properties are safe. In line with the health and safety management system, the Property Manager conducts regular checking and carries out improvement plans. During the Reporting Year, safety inspections for escalators and fire safety equipment were carried out on a half-yearly basis and annual basis for lifts.

Additionally, it is important to ensure that employees are prepared to respond to emergencies. In light of the office relocation of the Manager, in addition to posting clear escape plans, and placing fire extinguishers at proper locations, training programmes such as fire drills and evacuation exercises were arranged during the Reporting Year to ensure employees are equipped with the requisite knowledge in event of an emergency.



Shopping Experience

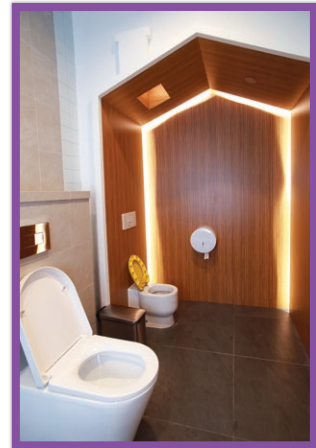
Fortune REIT takes customers' experience to heart. Given that customers' expectations vary from one to another, the Manager continuously explores the needs of tenants and customers through conducting stakeholder feedback to provide them with a more fulfilling shopping experience.

Effective communication with tenants and customers is vital in achieving customer satisfaction. Multiple channels have been set up to enable Fortune REIT to collect customers' feedback and respond to their expectations. In addition to establishing customers' hotlines and creating a communication channel on Fortune REIT's corporate website, a tenant satisfactory survey was conducted to collect feedback.

Offering outstanding customer services is another way we serve the community. The Property Manager provides customers with the best shopping experience by building a strong customer service team. Apart from organising training sessions for the customer service team to improve their skills and knowledge in dealing with different types of customers, Fortune REIT also keeps track of the Property Manager's performance through feedback and comments from customers.

To achieve inclusion for all, the Manager has enhanced accessibility of its malls to offer safety and convenience to the elderly, young families and the disabled. These include barrier-free access, disabled ramps, lifts, automatic doors at mall entrances, baby care rooms and family toilets.

Community Investment



Fortune REIT is a responsible corporate citizen committed to enriching the lives of communities, such as supporting charitable events organised by non-government organisations and donations.

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ESG REPORT 2019

The Fortune Volunteer team has been actively reaching out to communities during the Reporting Year. Together with the Pok Oi Group, the team jointly organised the Village Casserole which served 30 participants from the local community, bringing tonnes of laughter and fun to those participants and their families. The team also hosted about 160 children from Tin Shui Wai and Tuen Mun to enjoy a screening of "Toy Story 4" at +WOO.

The Manager actively dedicated space to support over 110 community engagement activities organized by non-governmental organisations at Fortune Malls, organized a series of events like the "Sounds Great Charity Concert" and donated to support educational programmes.

In addition to investing in community development, the Fortune Volunteer team in aggregate dedicated more than 410 hours of community services to improve the livelihood of communities in different areas including environmental management, social betterment and educational support.



Village Casserole with families at +WOO

The Fortune Volunteer team jointly organised the event with Pok Oi Group in Tin Shui Wai. A total of 30 participants from the local community enjoyed games with their family members.



Country Parks Hiking and Planting Day 2019

The Fortune Volunteer team took part in this activity to maintain the countryside and to learn more about conservation.



Food Angel Lunch Box Packing

25 representatives of the Fortune Volunteer team participated in the Food Angel lunch box packaging activity. A total of 1,450 meal boxes were packed and delivered to needy.



Elderly Visit to Ma On Shan for Tuen Ng Festival

Jointly held with the Radiance Hub, the Fortune Volunteer team arranged a visit to Heng On Estate for an early Tuen Ng Festival (Dragon Boat Festival) celebration with the elderly where rice dumplings were prepared for the festive occasion.





"Toy Story 4" at +WOO

Working together as a collaborative initiative, the Fortune Volunteer team and the Pok Oi Hospital Mr. Ng Hung Mow Memorial Family Multiple Intelligences Centre invited about 160 children living in Tin Shui Wai and Tuen Mun to watch "Toy Story 4" at +WOO. Broadway Cinema sponsored the event with free popcorn and drinks for all participants.



Hunger Run 2019

Twenty representatives of the Fortune Volunteer team took part in the "Hunger Run 2019". Calories burnt were then converted into an equivalent amount of calories of food for donation to our charity partner "JT Life".



Shorelines Cleanup Day

Representatives of the Fortune Volunteer team joined this event to clean up rubbish at Starfish Bay located at Wu Kwai Sha.



Wetland Adventure Guided Tour

The Fortune Volunteer team and Pok Oi Hospital Man Chu Shek Family Multiple Intelligences Centre jointly arranged a tour to the Wetland Park for primary school students.

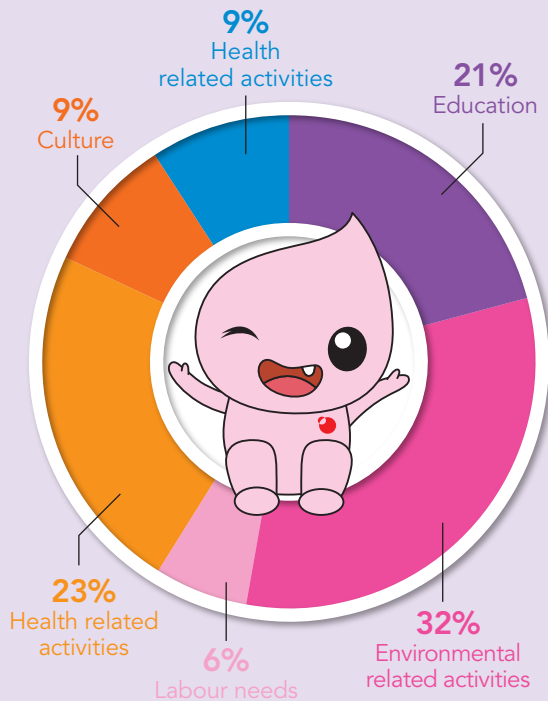
CASE

Understanding Community Needs for Future Planning

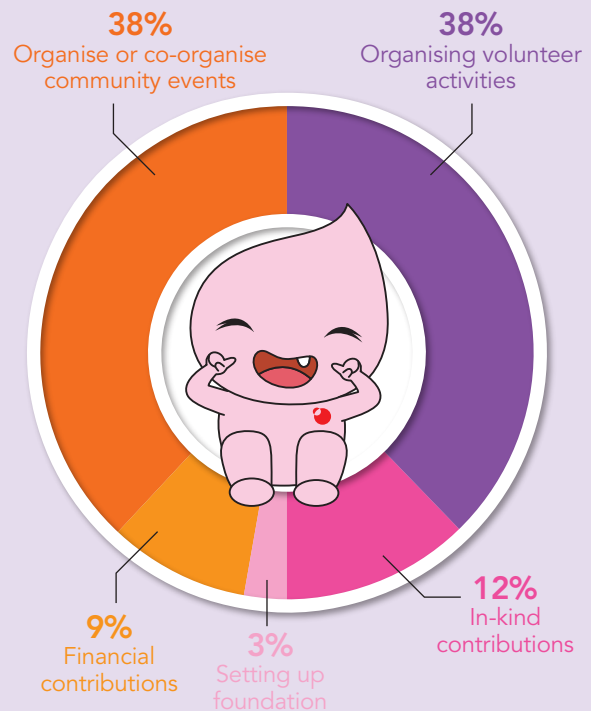
Business viability relies on corporate response to stakeholders' needs. Responding actively to stakeholders' expectation is integral to Fortune REIT's corporate operations and development. In line with this belief, the Manager has developed the Stakeholder Engagement Policy which outlines the Manager's commitment to engaging with its stakeholders.

During the Reporting year, Fortune REIT conducted a survey on the needs of communities to facilitate planning on community investment for subsequent years. The survey results are as follows:

Which of the following areas of community activities should be considered as a priority for Fortune REIT?



In what ways should Fortune REIT invest in the community?



Such insights will help Fortune REIT draft tailored and appropriate measures in the future and allocate resources accordingly. The Manager's team will continue to engage with members of the community at different levels to create comfortable spaces that serves the needs of the community today and in the future.

Environmental protection and climate change are among the most pressing global challenges of our time. As stated in the Climate Change Adaptation Policy and the Environmental Policy, one of Fortune REIT's sustainability objectives is conserving the environment and it considers environmental concerns in its business strategy to support continual business growth, manage risks and create long-term value for stakeholders.

With the aim of conserving the environment, the Manager recognises its direct and indirect impact on the environment and seeks to bolster its environmental performance, focusing on improving energy efficiency, reducing consumption of natural resources and raising employees' awareness on environmental protection. Together with the Property Manager, the Manager has put in place Energy Consumption Management Policy, Water Consumption Management Policy, Waste Management Policy, GHG Emission Management Policy and Environmental Attributes of Building Materials Policy. These policies set the parameters for the reduction of greenhouse gas emissions, efficient use of resources, managing waste and minimizing its impacts to the environmental.

Use of Resources and Emissions

Fortune REIT's operations consume a significant amount of resources, especially energy and water.

In this regards, Fortune REIT has set five-year target of achieving a 5% reduction in energy intensity against the baseline year of 2018. Members of the sustainability committee are responsible for collecting and reviewing relevant environmental data, which forms the foundation for further evaluation of various measures promoting higher energy efficiency at Fortune REIT's properties.

Highlights of the Reporting Year

In line with the five-year reduction target, the Manager has implemented a series of energy saving measures to manage energy use across its operations, focusing on replacement of ageing electrical appliances and systems such as lighting and chillers with more energy efficient models. Fortune City One has replaced traditional lighting with LED lighting in the shopping mall as well as the carpark. At Laguna Plaza, new glass panels were installed in selected areas to lower indoor temperature with the aim of saving energy and reducing carbon emissions.

Fortune REIT is mindful of the importance of efficient water use. The Manager regularly monitors water consumption across its properties and reviews its overall strategies in reducing water use and wastewater. Major strategies include installation of water-saving taps, regular inspection to prevent water leakage and rainwater harvesting.

With the aim of having a more complete overview of its environmental footprint, the Manager extended the scope of its energy data collection from its direct operations (such as common areas directly and directly managed by the Manager) to also include tenants' areas.



The total energy consumption for the Reporting Year was 54,388.5 MWh-equivalent ("**MWh-e**") (2018: 52,950 MWh-e). The intensity remained the same for two consecutive reporting years at 0.02 MWh-e/per Sq.ft. The main source of energy consumption came from electricity with 54,381.1 MWh-e, while other sources of energy consumption were from diesel and solar PV with 6.6 and 0.8 MWh-e respectively.

Despite Fortune REIT implementing a wide range of energy saving measures, there was an increase in energy consumption for air-conditioning which resulted in higher energy consumption. The increase in total energy consumption was mainly attributable to a higher tenant occupancy rate after the completion of asset enhancement initiatives at +WOO, compared to 2018 when +WOO was still undergoing renovation.

Guided by Fortune REIT's commitment to reducing its adverse impact on the natural environment, the Manager continues to monitor and manage emissions and waste while trying to identify possible areas for improvement.

The Manager assesses and monitors its greenhouse gas ("**GHG**") emissions annually, upon which carbon management strategies are formulated. This is the third year Fortune REIT has engaged an external consultant to conduct GHG assessment¹ in accordance with the Guidelines to Account for and Report on Greenhouse Gas Emissions and Removals for Buildings (Commercial, Residential or Institutional Purposes) in Hong Kong, with reference to other international standards such as the ISO 14064 standard and the GHG Protocol.

The total GHG emissions of the operations was 30,689.4 tonnes CO₂-e, which is 5.5% higher compared with the previous Reporting Year's total GHG emission of 29,098 tonnes of CO₂-e². This is mainly due to consumption of refrigerant for chiller repairs. The upsurge in electricity consumption for air-conditioning was due to warmer weather, with the average temperature for 11 months in 2019 higher than that of 2018, and a higher tenant occupancy rate after the completion of asset enhancement initiatives at +WOO, compared to 2018 when +WOO was still undergoing renovation. The Sustainability Committee will continue to monitor and explore ways to reduce carbon emissions across operations, including conducting feasibility analysis of installing solar panels. The GHG emission intensity was 0.010 CO₂-e per square foot, which was the same as the previous Reporting Year.

With water being one of the most valuable natural resources, Fortune REIT is committed to optimizing water usage and minimizing wastewater generation within its operations. The total water consumption for the Reporting Year was 68,800m³ (2018: 83,683m³). The total water consumption (102,329 m³) reported in ESG Report 2018 included water consumption of several food stores (18,646 m³) and the 2019 figure excludes water consumption for November and December 2019 of certain malls as water bills are not yet available by the date of publication. In this regard, water intensity is not presented for comparison.



Apart from transforming to a low carbon society, reducing resource consumption and waste is a priority sustainability issue. With regards to waste management, the Manager continues its emphasis on reducing waste at source. In addition, the Manager has installed recycling bins in all properties under Fortune REIT to collect paper, plastics, metal as well as rechargeable batteries. During the Reporting Year, more recycling bins have been set up at +WOO after renovation. The waste management approach has earned the Manager a Wastewi\$e Certificate at the Excellence Level for the past 6 consecutive years.



In the Reporting Year, Fortune REIT's operations produced 0.26 tonnes of hazardous waste (intensity: 0.09 tonnes/million Sq.ft), including fluorescent tubes and batteries. In accordance with its waste handling procedures, the Manager engaged a waste collector licensed by the Environmental Department for hazardous waste collection, ensuring that hazardous waste is handled in accordance with relevant laws and regulations. Approximately 10,772 tonnes of general waste (intensity: 3.58 tonnes/thousand Sq.ft) generated by the malls were discarded, while 426 tonnes of recyclable items were collected by waste recycler for recycling purpose and the rest were sent to landfill.

1. The GHG assessment covers six types of GHGs, namely carbon dioxide (CO₂), methane (CH₄), nitrous oxide (N₂O), hydrofluorocarbons (HFCs), perfluorocarbons (PFCs) and sulphur hexafluoride (SF₆); whereas "financial control" is chosen as the consolidation approach for emissions.
2. The emission factors are chosen from the Guidelines to Account for and Report on Greenhouse Gas Emissions and Removals for Buildings (Commercial, Residential or Institutional Purposes) in Hong Kong, the CLP Holdings Sustainability Report 2019 and Hongkong Electric Sustainability Report 2018 accordingly; and the source of the global warming potential (GWP) rates used is the Fifth Assessment Report (AR5) of the Intergovernmental Panel on Climate Change.



Independent Assurance Opinion Statement

Statement No.: SRA-HK 723584



The British Standards Institution is independent of Fortune Real Estate Investment Trust (hereafter referred to as "Fortune REIT" in this statement) and ARA Asset Management (Fortune) Limited as manager of Fortune REIT (the "Manager"), and has no financial interest in the operation of Fortune REIT other than for the assessment and assurance of Fortune REIT Environmental, Social and Governance Report 2019 ("Report").

This independent assurance opinion statement has been prepared for Fortune REIT solely for the purposes of assuring its statements relating to the Report, more particularly described in the Scope below. It was not prepared for any other purpose. The British Standards Institution will not, in providing this independent assurance opinion statement, accept or assume responsibility (legal or otherwise) or accept liability for or in connection with any other purpose for which it may be used, or towards any person by whom the independent assurance opinion statement may be read. This statement is intended to be used by stakeholders & management of Fortune REIT and its Manager.

This independent assurance opinion statement is prepared on the basis of review by the British Standards Institution of information presented to it by the Manager of Fortune REIT. The review does not extend beyond such information and is solely based on it. In performing such review, the British Standards Institution has assumed that all such information is complete and accurate.

Any queries that may arise by virtue of this independent assurance opinion statement or matters relating to it should be addressed to the Manager of Fortune REIT only.

Scope

The scope of engagement agreed upon with the Manager includes the following:

1. The assurance covers the whole Report and focuses on systems and activities of Fortune REIT in Hong Kong, which include operating private housing estate retail properties, during the period from 1st January 2019 to 31st December 2019. The Report is prepared in accordance with the Hong Kong Stock Exchange's ("HKEX") Environmental, Social and Governance Reporting Guide ("ESG Reporting Guide"). It covers the data from Fortune REIT, its Tenants and the Manager and includes energy data, GHG emissions data, water consumption data and waste management data, from the operations of 16 Fortune Malls based in Hong Kong.
2. Type 1 Moderate Level of Assurance in accordance with the AA1000 Assurance Standard, AA1000AS (2008) evaluates the nature and extent of Fortune REIT and/or the Manager's adherence to three reporting principles: Inclusivity, Materiality and Responsiveness. The specified sustainability performance information/data disclosed in the Report has been evaluated.

Opinion Statement

We conclude that the Report provides a fair view of Fortune REIT's sustainability programmes and performance in the reporting year. We believe that the social and environmental performance indicators are fairly represented in the Report, in which Fortune REIT's efforts to pursue sustainable development are widely recognized by its stakeholders.

Our work was carried out by a team of sustainability report assurers in accordance with the AA1000 Assurance standard, AA1000AS (2008). We planned and performed this part of our work to obtain the necessary information and explanations. We considered Fortune REIT and its Manager has provided sufficient evidence that Fortune REIT's self-declaration of compliance with the HKEX ESG Reporting Guide were fairly stated.

Independent Assurance Opinion Statement

Methodology

Our work was designed to gather evidence on which to base our conclusion. We undertook the following activities:

- A top level review of issues raised by external parties that could be relevant to Fortune REIT's policies to provide a check on the appropriateness of statements made in the Report
- Discussion with senior executives on Fortune REIT's approach to stakeholder engagement. We had no direct contact with external stakeholders
- Interview with staff involved in sustainability management, report preparation and provision of report information
- Review of key organizational developments
- Review of supporting evidence for claims made in the Report including the raw data and supporting evidence of the selected sustainability information
- An assessment of the company's reporting and management processes concerning reporting against the principles of Inclusivity, Materiality and Responsiveness as described in the AA1000 AccountAbility Principles Standard

Conclusions

A detailed review against the AA1000 AccountAbility Principles of Inclusivity, Materiality and Responsiveness and the HKEX ESG Reporting Guide is set out below:

Inclusivity

The Report has reflected the fact that Fortune REIT and its Manager are seeking the engagement of its stakeholders through numerous channels such as employee satisfaction survey, tenant satisfaction surveys, email, focus group discussion, community events, community engagement activities, stakeholder response mechanism, Sustainability Committee meetings, focus group discussions, questionnaire survey, interview, stakeholder feedback, customers' hotlines, corporate website, survey on the needs of communities and more.

Fortune REIT's operation involves various methods of engaging its stakeholders on a daily basis. The Report covers economic, social and environmental aspects of concern to its stakeholders with a fair level of disclosure. In our professional opinion, Fortune REIT adheres to the principle of Inclusivity. Our view of areas for enhancement of the Report was adopted by Fortune REIT and/or its Manager before the issue of this opinion statement.

Materiality

Fortune REIT publishes sustainability information that enables its stakeholders to make informed judgments about the company's management and performance. In our professional opinion, the Report adheres to the principle of Materiality and identifies Fortune REIT's material aspects by using appropriate methods of materiality analysis and demonstrating material issues in a matrix form. Areas for enhancement of the Report were adopted by Fortune REIT and/or its Manager before the issue of this opinion statement.

Responsiveness

Fortune REIT and its Manager have implemented practices that respond to the expectations and perceptions of its stakeholders. These include various surveys and feedback mechanisms for both internal and external stakeholders. In our professional opinion, Fortune REIT adheres to the principle of Responsiveness. Areas for enhancement of the Report were adopted by Fortune REIT and/or its Manager before the issue of this opinion statement.



HKEX ESG Reporting Guide

Based on our verification review, we are able to confirm that social responsibility and sustainable development key performance indicators and disclosures in two ESG subject areas (Environmental and Social) are reported on basis of the HKEX ESG Reporting Guide.

In our professional opinion, the Report covers Fortune REIT's social responsibility and sustainability issues. Areas for enhancement of the report were adopted by Fortune REIT and/or its Manager before the issue of this opinion statement.

Assurance Level

The Type 1 Moderate Level of Assurance provided in our review is defined by the scope and methodology described in this statement.

Responsibility

It is the responsibility of the Manager's senior management to ensure that the information being presented in the Report is accurate. Our responsibility is to provide an independent assurance opinion statement to stakeholders giving our professional opinion based on the scope and methodology described.

Competency and Independence

The assurance team was composed of Lead Auditors, who are experienced in the industrial sector, and trained in a range of sustainability, environmental and social standards including GRI G3, GRI G3.1, GRI G4, GRI Standards, AA1000, HKEX ESG Reporting Guide, UNGC's Ten Principles, ISO 20121, ISO 14064, ISO 14001, OHSAS 18001, ISO 45001, ISO 9001, and ISO 10002, etc. British Standards Institution is a leading global standards and assessment body founded in 1901. The assurance is carried out in line with the BSI Fair Trading Code of Practice.

For and on behalf of BSI

Chris Cheung
Head of Compliance & Risk – Asia Pacific



AA1000
Licensed Assurance Provider
000-157

Hong Kong
23 April 2020

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Material Aspects	Content	Page Index
A1. General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste.	21-22, 30
A1.1	The types of emissions and respective emissions data.	Air emissions from diesel accounts for less than 1% of the total energy consumption and thus they are not considered material to Fortune REIT's operations.
A1.2	Greenhouse gas emissions in total and, where appropriate, intensity.	31-32
A1.3	Total hazardous waste produced and intensity.	32
A1.4	Total non-hazardous waste produced and intensity.	32
A1.5	Description of measures to mitigate emissions and results achieved.	32
A1.6	Description of how hazardous and non-hazardous wastes are handled, reduction initiatives and results achieved.	32
A2. General Disclosure	Policies on the efficient use of resources, including energy, water and other raw materials.	30
A2.1	Direct and/or indirect energy consumption by type in total and intensity.	31
A2.2	Water consumption in total and intensity.	31
A2.3	Description of energy use efficiency initiatives and results achieved.	30-31
A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency initiatives and results achieved.	No issue in sourcing water. 29
A2.5	Total packaging material used for finished products and, if applicable, with reference to per unit produced.	The Issuer's operations does not involve packaging material.

Material Aspects	Content	Page Index
A3. General Disclosure	Policies on minimising the issuer's significant impact on the environment and natural resources.	30
A3.1	Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them.	No significant impacts on the environment.
B1. General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare.	21-23
B2. General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to providing a safe working environment and protecting employees from occupational hazards.	21-23
B2.1	Number and rate of work-related fatalities.	23
B2.3	Description of occupational health and safety measures adopted, how they are implemented and monitored.	23
B3. General Disclosure	Policies on improving employees' knowledge and skills for discharging duties at work. Description of training activities.	24
B4. General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to preventing child and forced labour.	21-22
B4.1	Description of measures to review employment practices to avoid child and forced labour.	21

Content Index

Material Aspects	Content	Page Index
B5. General Disclosure	Policies on managing environmental and social risks of the supply chain.	11
B6. General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress.	Considering the issuer's business nature and the result of the materiality assessment, marketing communications (covering advertising and labelling) is not considered as a material issue. 20-22, 25
B6.3	Description of practices relating to observing and protecting intellectual property rights.	21
B6.5	Description of consumer data protection and privacy policies, how they are implemented and monitored.	20
B7. General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to bribery, extortion, fraud and money laundering.	19, 21-22
B7.1	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases.	22
B7.2	Description of preventive measures and whistle-blowing procedures, how they are implemented and monitored.	19
B8. General Disclosure	Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests.	26-29
B8.2	Resources contributed to the focus area.	26-29



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Manager

ARA

ARA Asset Management (Fortune) Limited